



Customer Contact Centre

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PRODUCT DISCLOSURE SHEET for Plate Glass Insurance

IMPORTANT NOTE: Please read this Product Disclosure Sheet before you decide to take out the Plate Glass Insurance Policy. Be sure to also read the general terms and conditions.

1. What is this product about?

This policy provides insurance protection against breakage of glass on your doors and windows including glass structure such as showrooms, offices and buildings etc.

2. What are the covers/benefits provided?

The policy will indemnify you for any glass broken by fracture extending through the entire thickness of the glass as a result of an accident or misfortunate not otherwise excluded.

Duration of cover is for one year. You need to renew your insurance policy annually.

3. How much premium do I have to pay?

The total premium that you have to pay may vary depending on the sum insured of the glass to be insured, risk exposure and the underwriting requirements of the insurance company:

- Sum Insured : RM _____
- Rate applicable : _____ %

The estimated total premium that you have to pay is : RM _____

This policy is subject to minimum premium of RM100.00

4. Are there any other charges and/or fees I have to pay?

The charges and/or fees that you will have to pay are:

Type	Amount
Service Tax	6% of the premium
Stamp Duty	RM10.00
Agent's commission where there is an intermediary involved	25% of the premium

5. What are some of the key terms and conditions that I should be aware of?

• **Importance of disclosure**

○ **Consumer Insurance Contract**

Pursuant to Paragraph 5 of Schedule 9 of the Financial Services Act 2013, if you are applying for this Insurance wholly for purposes unrelated to your trade, business or profession, you have a duty to take reasonable care not to make a misrepresentation in answering the questions in the Proposal Form and/or all the questions required by the Company fully and accurately and disclose any other matter that you know to be relevant to our decision in accepting the risks and determining the rates and terms to be applied, otherwise it may result in avoidance of contract, claim denied or reduced, terms changed or varied, or contract terminated.

○ **Non-Consumer Insurance Contract**

Pursuant to Paragraph 4(1) of Schedule 9 of the Financial Services Act 2013, if you are applying for this Insurance for purposes related to your trade, business or profession, you have a duty to disclose any matter that you know to be relevant to our decision in accepting the risks and determining the rates and terms to be applied and any matter a reasonable person in the circumstances could be expected to know to be relevant, otherwise it may result in avoidance of contract, claim denied or reduced, terms changed or varied, or contract terminated.

This duty of disclosure for Consumer and Non-Consumer Insurance Contract shall continue until the time the contract is entered into, varied or renewed. You also have a duty to tell us immediately if at any time after your contract of insurance has been entered into, varied or renewed with us, any of the information given is inaccurate or has changed.

- You must inform your insurance intermediary or us in writing on any material changes during the policy period so that the necessary amendments are endorsed to your policy.
- You shall take all reasonable precautions for the safety of the property insured and shall use and maintain all the protections provided.
- Excess, being the amount you have to bear before we indemnify you.
- This insurance is subjected to 60 days Premium Warranty, i.e. premium due must be paid and received by us within sixty (60) days from inception. Failing which, policy is automatically cancelled and we are entitled to the pro rata premium on the period we have been on risk.

6. What are the major exclusions under this policy?

This policy does not cover certain losses such as:

- Breakage caused by or resulting from fire, lightning, earthquake, volcanic eruption and explosion
- War and related risks
- Any act of terrorism
- Cracked or imperfect glass

Note: This list is non-exhaustive. Please refer to the policy document for the full list of exclusions under this policy.

7. Can I cancel my policy and how do I cancel it?

You may cancel your policy by giving a written notice to us. Upon cancellation, you are entitled to a refund of the premium based on our *Short Period Table for the period of the policy which has been in force, subject to the minimum premium to be retained by us.

***Short-Period Table**

Period Not Exceeding	Percentage (%) of Refund
15 days	90
1 month	80
2 months	70
3 months	60
4 months	50
5 months	40
6 months	30
7 months	25
8 months	20
9 months	15
10 months	10
11 months	5
12 months	0

8. What do I need to do if there are changes to my contact details?

It is important that you inform us of any change in your contact details to ensure that all correspondences reach you in a timely manner.

9. Where can I get further information?

If you have any enquiries, please contact us at:

AmGeneral Insurance Berhad

Menara Shell,
No. 211, Jalan Tun Sambanthan,
50470 Kuala Lumpur, Malaysia.

Toll Free : 1-300-80-3030

E-mail : customer@amassurance.com.my

Website : www.amassurance.com.my

10. Other types of General Insurance cover available

Please contact us or any of our branches or you can visit www.amassurance.com.my

IMPORTANT NOTE:

YOU MUST ENSURE THAT YOUR PROPERTY IS INSURED AT THE APPROPRIATE AMOUNT. YOU SHOULD READ AND UNDERSTAND THE INSURANCE POLICY AND DISCUSS WITH THE AGENT OR CONTACT THE INSURANCE COMPANY DIRECTLY FOR MORE INFORMATION.

AmGeneral Insurance Berhad is licensed under the Financial Services Act 2013 and regulated by Bank Negara Malaysia.

The information provided in this disclosure sheet is valid as at 1 November 2018