

Balik Kampung with Peace of Mind!

Terms and Conditions

1. The Campaign shall commence from 24th May 2019 until 12th June 2019 (“Campaign Period”), and this is inclusive of both dates unless notified otherwise. AmGeneral Insurance Berhad (The Company) reserves the right to withdraw the Campaign at any time prior to 16th June 2019.
2. This Campaign applies to all Malaysian / Permanent Residential driving in Malaysia only.
3. Throughout this Campaign, if the vehicle being driven by you cannot be driven or is unsafe to be driven in the event of breakdown or road accident emergencies and needs to be towed, we will provide you or your authorised driver with towing assistance.

Covered

- towing assistance within West and East Malaysia only
- in the event of breakdown or road accident only
- up to a maximum of 50 kilometres per round trip per any one incident, not including toll charges incurred for the necessary and reasonable costs to remove to remove your vehicle to the nearest or our designated approved repairer only
- the towing assistance is available 24 hours a day; 7 days a week during the Campaign Period

Not covered

- for purpose of disposing off or towing your vehicle from one repairer to another
- any summons, compound or fines from any authorities and any unpaid parking fees that may be incurred
- the towing assistance exclude Commercial vehicle, vehicle used for carriage of passengers for hire or reward & Motorcycle.

Conditions

- you or your authorised driver must download One Touch App and contact our Auto Assist through the SOS button only to arrange for towing assistance
- where we are in contact and are able to arrange your towing needs, we will arrange for this towing from the scene of the accident to the nearest police station or to the designated approved repairer within the distance mentioned above
- for Non-Policy holders, the towing service is limited to one person/vehicle only over the Campaign Period
- for Non-Policy holders, The Company, without cause, reserves the right to refuse towing; The Company would not be liable for any indirect consequence as a result of the towing or non-towing of the owner’s vehicle

- The Company has discretion to amend the terms and conditions as and where necessary and applicable
 - The Company's liability is limited to the towing charges/service only
 - subject to the terms and conditions, there is no charge or payment for the towing services up to 50 kilometres per round trip.
4. You hereby give consent for your personal data and/or information to be processed in accordance to the Personal Data Protection Act (PDPA) 2010. You shall refer to our full Privacy Notice on <https://www.amassurance.com.my/content/privacy-policy-documents> for further information.
 5. All matters relating to this Campaign shall be final and conclusive.
 6. In the event of any inconsistency between this Campaign Terms and Conditions and any marketing or promotional materials relating to this Campaign, this Campaign Terms and Conditions shall prevail.