



**Customer Contact Centre**

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**PRODUCT DISCLOSURE SHEET for AmPro Personal Accident Plus Insurance**

**IMPORTANT NOTE: Please read this Product Disclosure Sheet before you decide to take out the AmPro Personal Accident Plus Insurance Policy. Be sure to also read the general terms and conditions.**

**1. What is this product about?**

This product will compensate you and/or your spouse and/or children for bodily injury caused by **accidental** means which injury shall solely and independently of any other cause result in your disablement or in the event of death, to your nominated beneficiary or legal personal representative.

**2. What are the covers/benefits provided?**

This product covers:

- Benefit 1** Accidental Death
- Benefit 2** Permanent Disablement
- Benefit 3** Medical Expenses
- Benefit 4** Hospital Benefits
  - a) Hospital Allowance
  - b) Post Hospitalisation Treatment Allowance
  - c) Next of Kin Visiting Allowance
- Benefit 5** Weekly Benefits for Temporary Total Disablement
- Benefit 6** Theft Snatch
- Benefit 7** Personal Liability

For eligible children, Benefit 2, 3, 4, 6 & 7 is subject to 50% of the benefit amount stated in the scale of benefits. Children are not eligible for Benefit 5.

Note: Please refer to the scale of benefits for death and disablement in the sample policy contract.

Duration of cover is 1 year

Cover 24 hours. Territorial Limit for Benefit 1 to Benefit 6 is Worldwide while for Benefit 7 is Worldwide excluding USA/Canada.

You need to renew your insurance cover annually.

**3. How much premium do I have to pay?**

The total premium that you have to pay may vary depending the following:

<u>Person Insured</u>	<u>Sum Insured (RM)</u>	<u>Premium (RM)</u>
You	_____	_____
Your Spouse	_____	_____
Your Children (Up to a maximum of 4 child)	_____	_____
The total premium that you have to pay is	_____	_____

**4. What are the fees and charges that I have to pay?**

The fees and charges that you will have to pay are:

Type	Amount
Service Tax	6% of the premium
Stamp Duty	RM10.00
Agent's commission where there is an intermediary involved	25% of the premium

**5. What are some of the key terms and conditions that I should be aware of?**

**Age Limit**

- Insured or his/her spouse must be 16 years to 65 years old, renewal up to 70 years old. Insured aged 16 years old and above but below the age of 18 years old must obtain parental/guardian consent before purchasing this policy.
- Insured's child who is financially dependent and/or still studying and who is not gainfully employed or married, between the ages of 1 month and under 25 years of age and permanently residing in Malaysia.

**Importance of Disclosure**

- STATEMENT PURSUANT TO FINANCIAL SERVICES ACT 2013, Section 129, Schedule 9, Para 5: It is the duty of the customer to take reasonable care not to make a misrepresentation to the licensed insurer when answering any question which the insurer may request that are relevant to the decision of the insurer whether to accept the risk or not and the rates and terms to be applied.

- If there is any change in your life profile including your occupation and personal pursuits, you must notify us immediately.

**Compensation / Indemnity**

- We will pay for compensation on death or injury (Permanent Disablement) in accordance with the “Table of Benefits” attached to the policy. However for claim such as medical expenses, you are compensated on reimbursement basis on the actual amount incurred subject to the limit specified in the policy.

**Nomination/ Assignment**

- You are advised to nominate a nominee and ensure that the nominee is aware of the policy that you have purchased.

**Cash Before Cover**

- It is fundamental and absolute special condition of this insurance that the premium due must be paid and received by us before cover commences. This insurance policy is automatically null and void if this condition is not complied with.

Note: This list is non-exhaustive. Please refer to the policy contract for the terms and conditions under this policy.

**6. What are the major exclusions under this policy?**

This policy does not cover death or injury caused by or due to:

- War and allied risks;
- Suicide (whether sane or insane) or any attempt thereat;
- AIDS;
- Childbirth, miscarriage, pregnancy or any other complications thereof;
- While travelling in an aircraft or ship as a member of the crew;
- Criminal acts;
- Professional sports activities of any kind;
- Radioactive and nuclear weapon material accidents;
- Terrorism;
- Pre-existing physical defect or infirmity, diseases, fits of any kind;
- While on active duty of any of the following:  
Racer, professional sportsman, seaman, logger, off-shore worker, air crew member, fisherman, horse jockey, professional entertainer, explosive maker/handler, ship crew, test pilots and drivers, stevedores, professional divers, fireman, underground worker, member of armed forces, naval military or air force service or operations, police force and rescue service.

Note: This list is non-exhaustive. Please refer to the sample policy contract for the full list of exclusions under this policy.

**7. Can I cancel my policy?**

You may cancel your policy by giving us a written notice. Upon cancellation, you are entitled to a refund of the premium based on short period rates\* for the policy period which has been in force. Any minimum premium paid under this policy is not refundable. No refund premium is allowed if there is a claim under the policy.

**\*Short-Period Rates Table**

Period Not Exceeding	Refund of Annual Premium
15 days	90% (applicable for renewal only)
1 month	80%
2 months	70%
3 months	60%
4 months	50%
5 months	40%
6 months	30%
7 months	25%
8 months	20%
9 months	15%
10 months	10%
11 months	5%
Period exceeding 11 months	No refund

**8. What do I need to do if there are changes to my contact details?**

It is important that you inform us of any change in your contact details (including the nominee and/or trustee) to ensure that all correspondences reach you in a timely manner.

**9. Where can I get further information?**

Should you require additional information about personal accident insurance, please refer to the *insuranceinfo* booklet on 'Personal Accident Insurance', available at all our branches or you can obtain a copy from the insurance agent or visit [www.insuranceinfo.com.my](http://www.insuranceinfo.com.my).

If you have any enquiries, please contact us at:

**AmGeneral Insurance Berhad**

Menara Shell,  
No. 211, Jalan Tun Sambanthan,  
50470 Kuala Lumpur, Malaysia.  
Toll Free : 1 800 88 6333  
E-mail : [customer@amassurance.com.my](mailto:customer@amassurance.com.my)  
Website : [www.amassurance.com.my](http://www.amassurance.com.my)

**10. Other types of Similar Insurance Cover Available**

Please refer to our nearest branches and agents for further information.

**IMPORTANT NOTE:**

**YOU ARE ADVISED TO NOTE THE SCALE OF BENEFITS FOR DEATH AND DISABLEMENT IN YOUR INSURANCE POLICY. YOU MUST NOMINATE A NOMINEE AND ENSURE THAT YOUR NOMINEE IS AWARE OF THE PERSONAL ACCIDENT POLICY THAT YOU HAVE PURCHASED. YOU SHOULD READ AND UNDERSTAND THE INSURANCE POLICY AND DISCUSS WITH THE AGENT OR CONTACT THE INSURANCE COMPANY DIRECTLY FOR MORE INFORMATION.**

AmGeneral Insurance Berhad is licensed under the Financial Services Act 2013 and regulated by Bank Negara Malaysia.

The information provided in this disclosure sheet is valid as at 1 November 2020.