



# Private Hire Car (e-Hailing) Insurance Information Sheet

## 1. What is e-Hailing insurance?

It is an add-on insurance that provides coverage against loss or damage to your own car, liability to third parties, legal liability to fare-paying passengers, legal liability of fare-paying passengers for negligent acts and personal accident coverage for the driver while performing e-Hailing services.

## 2. Why do I need an e-Hailing insurance?

The e-Hailing insurance extends coverage to e-Hailing services, which are not covered under your private car comprehensive policy. It is also required by law for a licensed e-Hailing driver to obtain e-Hailing insurance.

## 3. What are the products that provide e-Hailing insurance coverage?

If you already have your private car comprehensive policy with us, you can obtain this e-Hailing insurance coverage by purchasing either one of the endorsements below:

- i) Private Hire Car
- ii) Grab Private Hire Car

## 4. What are the differences between Private Hire Car and Grab Private Hire Car?

Type	Private Hire Car	Grab Private Hire Car
Period of cover	1 year	24 hours
Premium	RM400 (exclusive of 6% SST)	RM2 from 1 <sup>st</sup> October 2020 (inclusive of 6% SST)
Mode of payment	Annual premium	Daily premium
Mid-term purchase	Pro-rated premium	Not applicable
Cancellation	Pro-rated refund	No cancellation allowed
Covered operators	All e-Hailing operators	Grab only
Coverage	Loss or Damage to Your Own Car	✓
	Liability to Third Parties	✓
	Legal Liability to Fare-Paying Passengers	✓
	Legal Liability of Fare-Paying Passengers for Negligent Acts	✓
	Personal Accident Cover for e-Hailing Driver	Up to RM25,000

## 5. How do I purchase e-Hailing insurance?

- i) Private Hire Car – Please refer to our branches or intermediaries for this endorsement.
- ii) Grab Private Hire Car – Please refer to Grab as this endorsement can only be purchased via Grab driver app.

## 6. What should I know when making a claim?

- Contact us via our claims hotline 1 800 88 6333 for claims assistance; or
- Locate our panel workshop via our website <https://www.amassurance.com.my/locate>

## 7. Where can I get further information?

If you have any enquiries, please refer to our branches, intermediaries or contact us at:

Toll Free: 1 800 88 6333

Email: [customer@amassurance.com.my](mailto:customer@amassurance.com.my)

Website: [www.amassurance.com.my](http://www.amassurance.com.my)

**IMPORTANT NOTE: YOU SHOULD READ AND UNDERSTAND THE INSURANCE POLICY BEFORE YOU PURCHASE THIS E-HAILING INSURANCE COVERAGE.**

The information provided in this information sheet is valid as at 1 October 2020.

**AmGeneral Insurance Berhad** (44191-P)

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