

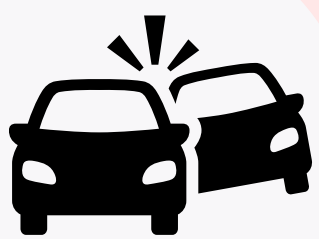
A GUIDE TO OWN DAMAGE CLAIMS

Claims Bulletin
1st Edition 2025

Definition

A claim towards loss or damages sustained by your vehicle in an accident on your own policy with Comprehensive coverage.

1



- Lodge a police report within 24 hours

2



- Send your vehicle to an approved repairer

Ways to make a claim

4



- Check the status of your claim online

3



- Within 14 days, register your claim via online

OR



- Register through one of our branches

OR

- Register through your preferred approved repairer



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