



**Customer Contact Centre**

1 800 88 6333

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www.amassurance.com.my

**PRODUCT DISCLOSURE SHEET for Boiler Insurance**

Please read this Product Disclosure Sheet before you decide to take out the Boiler Insurance Policy.  
Be sure to also read the general terms and conditions.

**1. What is this product about?**

The Boiler Policy provides coverage for material damage loss to the boiler or other apparatus insured due to explosion or collapse during the period of cover whilst located at the territorial limits stated in the policy.

**2. What does the policy cover?**

This policy covers the following:

- Damage to the boiler or other apparatus.
- Liability for damage to property not belonging to the Insured.
- Liability for Third Party Bodily Injury.

Duration of cover is for 1 year. You need to renew the policy annually.

**3. How much premium do I have to pay?**

The premium you have to pay may vary depending on the nature of your business and our underwriting requirements.

Estimated Sum Insured : RM \_\_\_\_\_  
Rate Applicable : \_\_\_\_\_ %  
Premium Payable : RM \_\_\_\_\_

The policy is subject to minimum premium of RM250.00.

**4. What are the fees and charges that I have to pay?**

The fees and charges that you will have to pay are:

Type	Amount
Service tax	6% of the premium
Stamp duty	RM10.00
Agent's commission where there is an intermediary involved	15% of the premium

**5. What are some of the key terms and conditions that I should be aware of?**

Importance of Disclosure

- STATEMENT PURSUANT TO FINANCIAL SERVICES ACT 2013, Section 129, Schedule 9, Para 5: It is the duty of the customer to take reasonable care not to make a misrepresentation to the licensed insurer when answering any questions which the insurer may request that are relevant to the decision of the insurer whether to accept the risk or not and the rates and terms to be applied.
- You should make sure that the proposal form is completed accurately as it is the basis of the insurance contract.

Change in Risk

- You must inform the insurer or your agent in writing on any information/material changes during the period of insurance so that the necessary amendments are endorsed into your policy.

Duty of Assured

- You shall exercise reasonable care that only competent employees are employed, take all reasonable precautions to prevent accidents and comply with all statutory regulations and maintain all premises, furnishings, fittings, appliances and plant in sound condition.
- You must ensure that the sum insured stated in the schedule is at an appropriate amount.
- You should not admit liability, offer promise or payment to claimant without our written consent. Should there be a claim or an incident that would potentially trigger a claim, you are required to notify us immediately in writing.

#### Excesses

- Is the amount of loss you have to bear before we indemnify you if there is a claim under the policy.

#### Premium Warranty

- The premium due must be paid and received by the insurer within 60 days from the inception date of this policy / endorsement / renewal certificate.
- Failure to pay the premium within this period, the cover is automatically cancelled and AmGeneral is entitled to the pro rata premium on the period you have been on risk.

*Note: This list is non-exhaustive. Please refer to the policy contract for the terms and conditions under this policy.*

#### 6. What are the major exclusions under this policy?

The policy does not cover certain losses such as

- Defects due to wear and tear.
- Failure of individual tubes in boilers of the water tube locomotive or other multitubular types in super heaters or in economizers (unless such defects result in explosion or collapse).
- Damage to Insured's property caused by fire arising from explosion, collapse or any other cause whatsoever.
- Damage and/or liability cause by the willful act or willful neglect of the Insured.
- War and any acts of civil war.
- Loss or destruction whether directly or indirectly arising from radioactivity or nuclear energy risks.

*Note: This list is non-exhaustive. Please refer to the policy contract for the full list of exclusions under this policy.*

#### 7. Can I cancel my policy and how do I cancel it?

You may cancel your policy by giving written notice to us. Upon cancellation, you are entitled to a refund of the premium less premium based on the total actual turnover for the period of insurance which has been in force, subject to the minimum premium to be retained by us. No refund premium is allowed if there is a claim under the policy.

#### 8. What do I need to do if there are changes to my contact details?

It is important that you inform us of any changes in your contact details to ensure that all correspondences reach you in a timely manner.

#### 9. Where can I get further information?

If you have any enquiries, please contact us at:

##### **AmGeneral Insurance Berhad**

Menara Shell,  
No. 211, Jalan Tun Sambanthan,  
50470 Kuala Lumpur, Malaysia.  
Toll Free : 1 800 88 6333  
Email : [customer@amassurance.com.my](mailto:customer@amassurance.com.my)  
Website : [www.amassurance.com.my](http://www.amassurance.com.my)

#### 10. Other types of similar insurance cover available?

Please refer to our branches and agents for other similar types of cover available.

#### **IMPORTANT NOTE:**

**YOU SHOULD SATISFY YOURSELF THAT THIS POLICY WILL BEST SERVE YOUR NEEDS. YOU SHOULD READ AND UNDERSTAND THE INSURANCE POLICY AND DISCUSS WITH THE AGENT OR CONTACT THE INSURANCE COMPANY DIRECTLY FOR MORE INFORMATION.**

AmGeneral Insurance Berhad is licensed under the Financial Services Act 2013 and regulated by Bank Negara Malaysia to transact all classes of general insurance business.

The information provided in this disclosure sheet is valid as at 1 January 2021.