

Claims Bulletin 3rd Edition 2025

Our commitment on Claims Service

Ensuring Fair, Prompt, Transparent, and Efficient Claims Settlement Process

We set a clear timeline for the Claims Settlement Process and strive to settle claims within the prescribed timeline and in a fair and transparent manner.

Customers will be informed of the estimated time taken for claims settlement process and the

expected service standard.

Click <u>here</u> to check out more on our Claims Service Charter







www.amassurance.com.my



