



• ENGULFED: NAVIGATING THE AFTERMATH OF A VEHICLE FIRE

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If your vehicle catches fire while driving, slow down and stop on the road shoulder. Turn off the engine and engage the handbrake before getting out of the car. .

2

Stand clear of the burning vehicle and ensure your safety plus that of those nearby. Avoid returning to the car to retrieve belongings.

3

Call the emergency line at 999 for further assistance. If the fire is small and you have a fire extinguisher, you can use it to put it out by locating the fire's source. Always make sure your safety comes first.

4

When the fire has been put off, you may proceed to lodge a police report and a fire brigade report that is nearest to the location of the incident. You may also take photos of the incident to be submitted to your insurance company.

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Next , please remember to do the following:

- 1) Notify your insurer by calling the hotline number or contacting any approved panel repairer for vehicle towing.
- 2) Prepare the following documents for claim processing:
 - Vehicle registration card
 - Policyholder's identification card
 - Driving license
 - Copy of the police report
 - Fire brigade report
- 3) Submit these documents to an approved panel repairer or the nearest insurance branch.
- 4) The completed claim form should be submitted along with the documents mentioned above.



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